

# Spencer Park Primary School Telephone – Use at School Procedure

## **OUTGOING**

# Students and Parents

In the event of mishaps and emergencies students may use the school telephone free of charge under direct supervision of a teacher or the school office staff. Calls must relate to a particular school matter and not "social".

#### Staff Members

Staff may use the school telephone for school business and to deal with matters related to their family "organisational patterns".

# **INCOMING**

## Staff Members

If the incoming call is during a recess or DOTT, every effort will be made by the office staff to relay the call to the staff member.

If a phone call occurs during instruction time only those that are urgent will be transferred to the classroom. Phone messages will be placed in pigeonholes.

### Students and Parents

Students will not be permitted to leave class to respond to any incoming calls. Messages will be taken and vetted before being passed on.

If a parent is working voluntarily in the school and receives a call a message will be taken, the parent notified and then asked to return the call (unless easily accessible eg. in the canteen, library).

